

REPORT OF CICM EAST OF ENGLAND BRANCH AGM, INSOLVENCY UPDATE AND TALK BY HQ ON THE NEW CICM WEBSITE 17th January 2024

by Richard Brown Branch Vice Chairman and Secretary

Prior to the AGM there were two presentations.

Annabel Gray, director of RSM Creditor Solutions, provided a detailed overview of the current insolvency landscape covering:-

Personal insolvency - bankruptcies, creditor petitions, Debt Relief Orders, and the Debt Respite Scheme (known as Breathing Space).

Corporate insolvency - CVAs, administrations, CVLs, compulsory liquidations, disqualifications, and company failures versus new start ups.

The update prompted a lively debate and several questions which Annabel dealt with fully and in depth.

Robert Norman, CICM Head of Project Delivery (Digital Transformation) gave an update on the background to, and current state of, the new CICM website He outlined the reasons for the change, and the benefits for members and HQ.

He was pleased to hear positive feedback about the new website's look, feel and content.

Atul Vadher, Branch Chairman, thanked Annabel and Robert for two very informative presentations

AGM

In 2023 the Branch held eleven virtual committee meetings and three well attended webinars - on trade credit insurance, recruitment and salary trends, and navigating the legal landscape. In addition the Branch held its first live conference since the pandemic in central London, as requested by our members. *"Establishing the New Norm of Credit Management"*, was hosted by

CICM's Premier Partner Hays' and attended by members of six CICM Branches – East of England, London, Surrey & Sussex, Kent, Thames Valley and North West.

Mark Maynard, Liam Hastings and William Plom had left the committee in 2023 and Atul thanked them all for their contributions. Daniel Gregory had joined the committee.

The AGM re-elected Katherine Bailey, Richard Brown, Sean Frisby, Daniel Gregory, Naimesh Khetia, Andy Moylan, Steve Walsh, Atul Vadher and Lorna Westgarth-Pearce, and they were REPORT OF CICM EAST OF ENGLAND BRANCH AGM, INSOLVENCY UPDATE AND TALK BY HQ ON THE NEW CICM WEBSITE 17th January 2024

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Atul said that the Branch intended to continue to deliver free of charge physical and virtual events for members of our Branch, of every Branch, and prospective new members.

We planned to increase and deliver useful information on our Branch LinkedIn group and to invite others. The group already has 1,193 members. 235 articles had been posted on 2023, with 7,069 views.

The first two virtual events in 2024 under heading of "Lunch and Learn" are open for registration now:

"Demystifying the Impact of AI on Credit and Collections" on 28th Feb 2024 by Jamie Wroe, Chief Technical Officer of Invevo, and hosted by Branch committee member Daniel Gregory.

"B2B E-Commerce - The Gold Rush" on 20th March 2024, by Branch committee member Andy Moylan, CEO of EFCIS Ltd.

Atul Vadher again thanked the two speakers Annabel Gray and Robert Norman, and everyone who attended.

He also thanked the Branch committee for their drive and devotion in making these events happen. This included subject matter for our members' benefit, their time in giving back to the industry, their passion for all things Credit, their creative ideas and concepts, their support of him and each other in challenging times - without losing the fun factor.

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