

Advancing the Credit Profession for 85 Years

Join the world's largest Credit Management and Collections community.

[Join](#)

**YOU MAY HAVE NOTICED WE'VE MADE SOME CHANGES TO THE BOOKINGS
PROCESS.**

HERE'S HOW YOU CAN NAVIGATE YOUR WAY AROUND THEM.

1

ONCE YOU HAVE SELECTED YOUR CHOSEN EVENT, CLICK BOOK NOW

The screenshot shows a web page for an event. At the top, there is a breadcrumb trail: Home > Event calendar > Demystifying The Impact of AI on Credit and Collections. Below this, there are two tags: 'East of England' and 'Free'. The main title is 'Demystifying The Impact of AI on Credit and Collections'. Underneath the title, it says 'Exploring the impact of AI on credit and collections.' followed by the time '12pm – 1pm GMT' and the date '28 February 2024' with a link to '+ Add to calendar'. The main content area has three paragraphs: the first invites to join the East of England branch; the second introduces Jamie Wroe, Chief Technical Officer from Invevo, who will discuss AI's impact in 2024; the third mentions an opportunity to ask questions. To the right of the text is a 'Booking' section with 'Free' listed below the title and a dark blue 'Book now' button circled in red. At the bottom left, there is a profile card for Mr. Jamie Wroe, Chief Technical Officer at Invevo, with a 'Find out more' link. At the bottom right, there are social media links for Twitter, LinkedIn, and Facebook, with the text 'Open to all.' above them.

Home > Event calendar > Demystifying The Impact of AI on Credit and Collections

East of England Free

Demystifying The Impact of AI on Credit and Collections

Exploring the impact of AI on credit and collections.

12pm – 1pm GMT
28 February 2024 + [Add to calendar](#)

Join the East of England branch to explore the impact of AI on credit and collections.

Jamie Wroe, Chief Technical Officer from our [corporate partner Invevo](#), will clarify some of the confusion or misunderstanding around the subject, and he will talk through the journey in 2024 from where we are today to where we will be in 12 months.

There will be plenty of opportunity to ask Jamie questions in this informative and thought provoking session, at the end of which understanding of the subject should have been broadened.

Booking

Free

[Book now](#)

Open to all.

[Twitter](#)

[LinkedIn](#)

[Facebook](#)

Mr Jamie Wroe
Chief Technical Officer, Invevo
[Find out more](#)

2

IF YOU ARE AN EXISITING ACCOUNT HOLDER, **CLICK LOGIN AND CONTINUE BOOKING**

CICM Chartered Institute of Credit Management

Join Login

Membership Learning & Development Resources Events About

Home > Login

Login

If you are logging in for the first time, and you were a member of ours on the previous website, you will need to **create your password** in order to access your current membership account.

Email address *

xxxx.xxxx@xxx.com

Password *

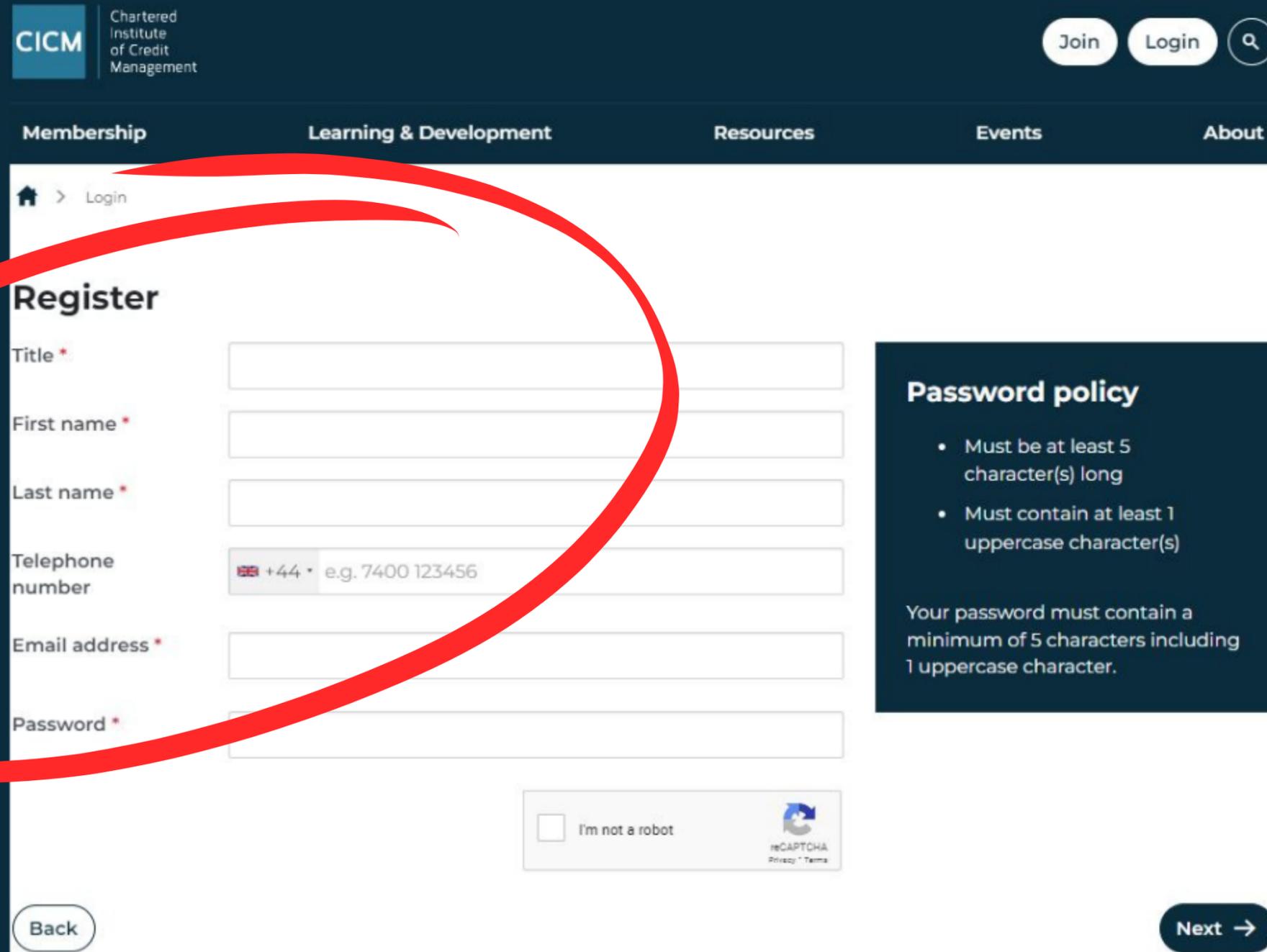
.....

Remember me

[Create or Reset your Password](#) [Register](#) **Login**

3

IF YOU ARE A NEW USER, **CLICK REGISTER AND CONTINUE BOOKING**



The screenshot shows the registration page for the Chartered Institute of Credit Management (CICM). The page has a dark blue header with the CICM logo and navigation links for 'Join', 'Login', and a search icon. Below the header is a menu with 'Membership', 'Learning & Development', 'Resources', 'Events', and 'About'. The main content area is titled 'Register' and contains several input fields: 'Title *', 'First name *', 'Last name *', 'Telephone number' (with a dropdown for country code and an example 'e.g. 7400 123456'), 'Email address *', and 'Password *'. A 'Password policy' box on the right lists requirements: 'Must be at least 5 character(s) long' and 'Must contain at least 1 uppercase character(s)'. Below the form is a reCAPTCHA 'I'm not a robot' checkbox and a 'Next →' button. A red circle highlights the registration form fields.

CICM Chartered Institute of Credit Management

Join Login

Membership Learning & Development Resources Events About

Home > Login

Register

Title *

First name *

Last name *

Telephone number e.g. 7400 123456

Email address *

Password *

I'm not a robot  reCAPTCHA [Privacy](#) [Terms](#)

Back Next →

Password policy

- Must be at least 5 character(s) long
- Must contain at least 1 uppercase character(s)

Your password must contain a minimum of 5 characters including 1 uppercase character.

4

ONCE YOU HAVE LOGGED IN, SELECT IF YOU ARE A MEMBER OR NON MEMBER

The screenshot shows the CICM website interface. At the top left is the CICM logo (Chartered Institute of Credit Management). At the top right is a 'My account' dropdown menu and a search icon. Below the header is a navigation bar with links for 'Membership', 'Learning & Development', 'Resources', 'Events', and 'About'. The main content area shows the 'Event Booking page' for an event titled 'Demystifying The Impact of AI on Credit and Collections' on 28 February 2024, from 12pm to 1pm GMT, in the East of England. A progress indicator shows four steps, with the first step (a blue circle) selected. Below this is the 'Select your ticket(s)' section, which is circled in red. It contains two radio button options: 'I am a member' (with the instruction 'If you are a member select this ticket.') and 'I am not a member' (with the instruction 'Select this ticket if you are not a member.'). Both options are priced at 'Free'. At the bottom left of the form is a 'Next' button.

5

ONCE YOU HAVE SELECTED YOUR MEMBERSHIP STATUS, **CONFIRM YOUR DETAILS AND GIVE US A RATING!**

The screenshot shows the CICM website interface. At the top left is the CICM logo (Chartered Institute of Credit Management). At the top right is a 'My account' dropdown menu and a search icon. Below the header is a navigation bar with links for 'Membership', 'Learning & Development', 'Resources', 'Events', and 'About'. The main content area shows a breadcrumb trail: 'Home > Event Booking page'. Below this, the event details are listed: '12pm - 1pm GMT, 28 February 2024', 'Demystifying The Impact of AI on Credit and Collections', and 'East of England'. A progress indicator shows four steps, with the second step (Personal information) highlighted in blue. The 'Personal information' section contains four input fields: 'Title', 'First name *', 'Last name *', and 'Email address *'. Below this is the 'Member feedback' section, which includes a 'Membership Review' with a five-star rating (Five Stars) and the question 'On a scale of 1-5, how would you rate your CICM Membership?'. At the bottom of the page are 'Previous' and 'Next' buttons.

6

ONCE YOU HAVE CONFIRMED YOUR DETAILS, CONFIRM YOUR SELECTED TICKET AND CLICK NEXT

CICM Chartered Institute of Credit Management

My account

Membership Learning & Development Resources Events About

Event Booking page

12pm – 1pm GMT, 28 February 2024

Demystifying The Impact of AI on Credit and Collections

East of England

Checkout

Item	Amount
1 x Ticket: I am a member, Delegate(s): Mr Nevin Nice	Free
Subtotal	£0.00
Total	£0.00

Previous **Next**

7

CONGRATULATIONS, YOU HAVE SUCCESSFULLY COMPLETED YOUR EVENT BOOKING!

CICM Chartered Institute of Credit Management

My account

Membership Learning & Development Resources Events About

Event Booking page

12pm – 1pm GMT, 28 February 2024

Demystifying The Impact of AI on Credit and Collections

East of England

Confirmation

Your booking reference is: **4HJENA6**

Purchase summary

1 x I am a member	Free
Total	0.00

Your personal meeting link:

[Join Zoom meeting](#)

Next steps

[Add to calendar](#)

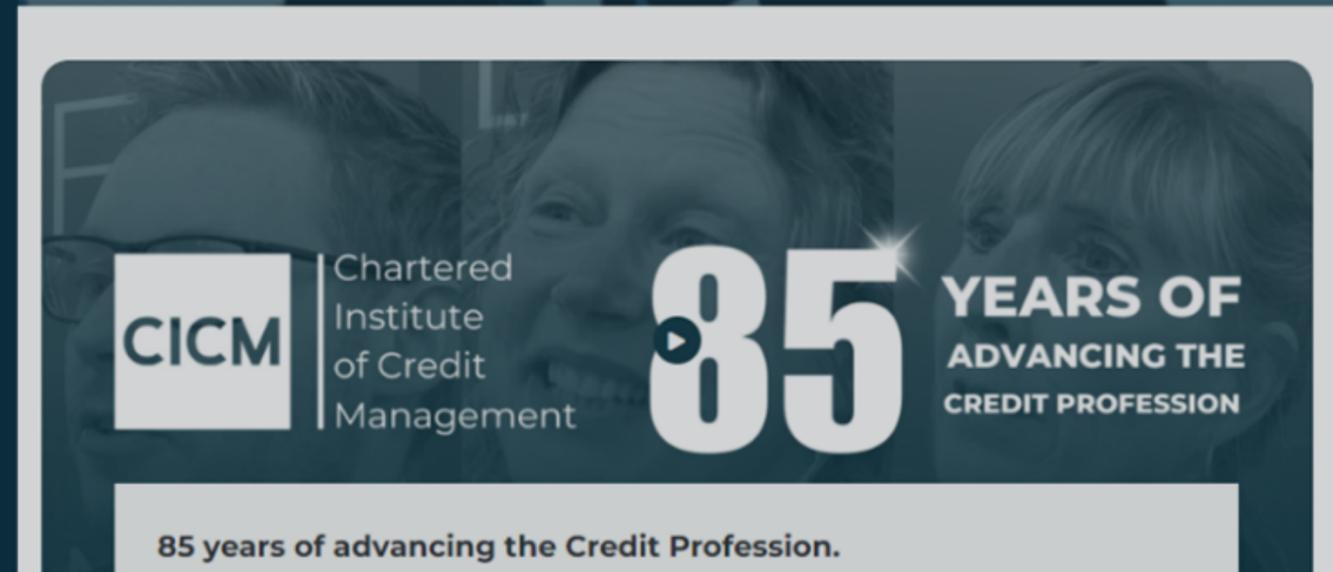
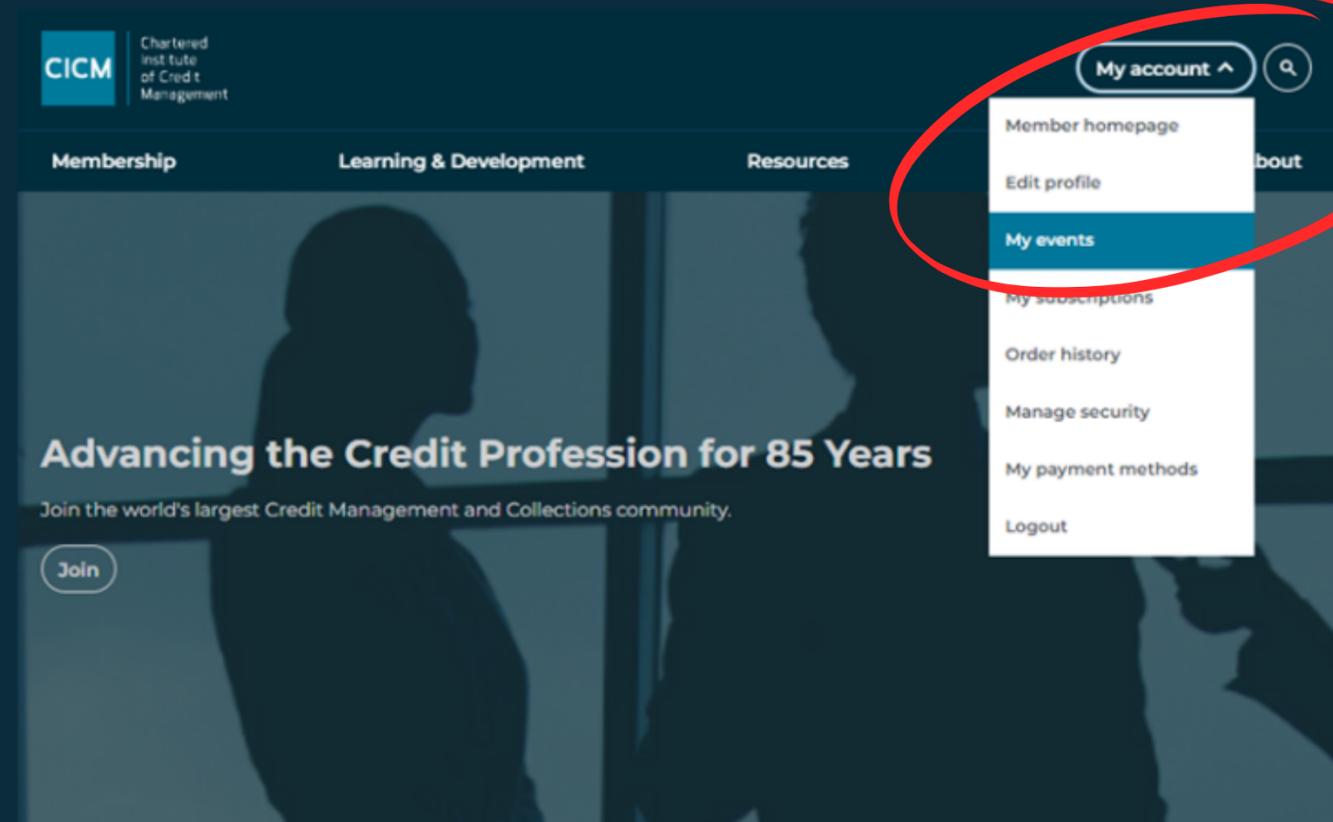
[View event details](#)

[View my booking](#)

[View my bookings](#)

8

TO VIEW UPCOMING BOOKINGS, **CLICK MY ACCOUNT, THEN MY EVENTS**



9

TO VIEW INDIVIDUAL BOOKINGS OR JOINING A ZOOM
EVENT, **CLICK VIEW BOOKING**

The screenshot shows the CICM website interface. At the top left is the CICM logo and the text 'Chartered Institute of Credit Management'. On the top right, there is a 'My account' dropdown menu and a search icon. Below the header is a navigation bar with links for 'Membership', 'Learning & Development', 'Resources', 'Events', and 'About'. The main content area shows a breadcrumb trail 'Home > My events' and a heading 'My events'. Underneath, there is a section titled 'Upcoming' with a list of events. The first event is dated '28 February 2024' and titled 'Demystifying The Impact of AI on Credit and Collections', with the location 'East of England'. A dark blue button labeled 'View booking' is positioned to the right of the event title and is circled in red.

CICM Chartered Institute of Credit Management

My account

Membership Learning & Development Resources Events About

Home > My events

My events

Upcoming

28 February 2024

Demystifying The Impact of AI on Credit and Collections

East of England

View booking

10

YOU CAN NOW JOIN THE EVENT, ADD TO CALENDAR OR CANCEL YOUR BOOKING

The screenshot shows the event page for 'Demystifying The Impact of AI on Credit and Collections' on the CICM website. The page includes a navigation bar with 'Membership', 'Learning & Development', 'Resources', 'Events', and 'About'. The event details section shows the time '12pm - 1pm GMT, 28 February 2024' and the location 'East of England'. A 'Booking reference: 4H49ENA6' is displayed. Below this, a 'Your personal meeting link:' is followed by a 'Join Zoom meeting' button. The 'My tickets' section shows '1 x I am a member'. On the right side, there are three buttons: 'Add to calendar', 'Edit my details', and 'Cancel booking'. Red circles highlight the 'Join Zoom meeting' button and the 'Add to calendar', 'Edit my details', and 'Cancel booking' buttons.

CICM Chartered Institute of Credit Management

My account

Membership Learning & Development Resources Events About

My events > Demystifying The Impact of AI on Credit and Collections

My details

12pm - 1pm GMT, 28 February 2024

Demystifying The Impact of AI on Credit and Collections

East of England

Booking reference: 4H49ENA6

Your personal meeting link:

[Join Zoom meeting](#)

My tickets

1 x I am a member

[Add to calendar](#)

[Edit my details](#)

[Cancel booking](#)