Level 3 intermediate qualification in Credit Management / Credit Control and Collections			
UNIT STUDIED	ESSENTIAL RECOMMENDED RESOURCES	SUGGESTED WIDER READING	
Accounting Principles	CICM (2020) Accounting Principles study text; Oakham	Cox, D. (2017) Business Accounts (Accounting and Finance), 5th edition, Obsorne Books Ltd. ISBN 9781911198147	
		Atrill, P. & McLaney, E. (2018) Accounting and Finance for non- specialists, 11th edition, Pearson Publishing ISBN: 978- 1292244013 (Kindle ASIN: B07RX4NBQ5)	
Business Environment	CICM (2020) Business Environment study text; Oakham	Worthington, I. and Britton, C. (2018) The Business Environment 8th edition, Prentice Hall ISBN: 9781292174358	
		Cole, G. A and Kelly, P. (2015) Management Theory and Practice 8th edition, Cengage learning: EMEA ISBN: 9781408095270	
Business Law	CICM (2020) Business Law study text; Oakham	Riches, C. and Allen, V. (2013) Keenan and Riches Business Law ,11th edition, Pearson Publishing ISBN: 9781447922933 (Kindle ASIN B00IZI5WWK)	
		Adams, A. (2018) Law for Business Students, 10th edition, Pearson Publishing. ISBN: 978-1292208428	
		Finch, E. and Fafinski, S. (2018) Law Express Contract Law, 6th edition, Pearson Publishing, ISBN: 9781292210124	
Consumer Collections	CICM (2020) Consumer Collections study text; Oakham	FCA Handbook(www.handbook.fca.org.uk/)	
Consumer Credit Management	CICM (2020) Consumer Credit Management study text; Oakham	FCA Handbook(www.handbook.fca.org.uk/)	
Credit Management (trade,export, consumer)	CICM (2020) Credit Management study text; Oakham	Bullivant, G (2010) Credit Management 6th Edition ISBN: 9780566088438 (Kindle ASIN B01FMKURUU)	
Export Credit Management	CICM (2020) Export Credit Management study text; Oakham	Bullivant, G (2010) Credit Management 6th Edition ISBN: 9780566088438 (Kindle ASIN B01FMKURUU)	
Trade Credit Management	CICM (2020) Trade Credit Management study text; Oakham	Bullivant, G (2010) Credit Management 6th Edition ISBN: 9780566088438 (Kindle ASIN B01FMKURUU)	

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Level 3 intermediate qualification in Money and Debt Advice			
UNIT STUDIED	ESSENTIAL RECOMMENDED RESOURCES	SUGGESTED WIDER READING	
Money and Debt Advice	CICM (2018) General Money and Debt Advice study guide; Oakham	CPAG (2017) Debt Advice Handbook, Child Poverty Action Group 12th edition ISBN: 9781910715253	

Level 4 qualification in High Court Enforcement				
UNIT STUDIED	ESSENTIAL RECOMMENDED RESOURCES	SUGGESTED WIDER READING		
HCEO Fees & Accounting	CICM (2017) HCEO Fees and Accounting study guide; Oakham	Cox, D. (2017) Business Accounts (Accounting and Finance), 5th edition, Obsorne Books Ltd. ISBN 9781911198147  Keith, J.A. Podevin, W.B. & Claire Sandbrook (1996) The Execution of Sheriff's Warrants; 2nd edition, High Court Enforcement Association (Red Book)		
HCEO Introduction to HCEO	CICM (2017) Introduction to HCEO study guide; Oakham  Keith, J.A. Podevin, W.B. & Claire Sandbrook (2011) The Execution of Sheriff's Warrants; 2nd edition amended by Wilson et al, High Court Enforcement Association (Red Book)  White book team (2018) The White Book - Rules of Supreme Court Practice Volumes 1- 3 1998 as amended www.sweetandmaxwell.co.uk/whitebook	High Court Enforcement Association (2004) Statutory Instruments 2004 No. 400 SUPREME COURT OF ENGLAND AND WALES The High Court Enforcement Officers Regulations 2004  High Court Enforcement Association (2011) HCEO Code of Practice  Allinson, S. (2016) Enforcement of a Judgment; 12th Edition, Sweet and Maxwell		
HCEO Less Common Writs	CICM (2017) HCEO Less Common Writs study guide; Oakham White book team (2018) The White Book - Rules of Supreme Court Practice Volumes 1- 3 1998 as amended www.sweetandmaxwell.co.uk/whitebook  Keith, J.A. Podevin, W.B. & Claire Sandbrook (2011) The Execution of Sheriff's Warrants; 2nd edition amended by Wilson et al, High Court Enforcement Association (Red Book)	High Court Enforcement Association (2004) Statutory Instruments 2004 No. 400 SUPREME COURT OF ENGLAND AND WALES The High Court Enforcement Officers Regulations 2004 Allinson, S. (2016) Enforcement of a Judgment; 12th Edition, Sweet and Maxwell High Court Enforcement Association (2011) HCEO Code of Practice		
HCEO Transfer up to High Court	CICM (2017) HCEO Transfer up to High Court study guide; Oakham  White book team (2018) The White Book - Rules of Supreme Court Practice Volumes 1- 3 1998 as amended www.sweetandmaxwell.co.uk/whitebook	Allinson, S. (2016) Enforcement of a Judgment; 12th Edition, Sweet and Maxwell		

Level 4 qualification in High Court Enforcement (continued)				
UNIT STUDIED	ESSENTIAL RECOMMENDED RESOURCES	SUGGESTED WIDER READING		
HCEO Writs of Control	CICM (2017) HCEO Writs of Control study guide; Oakham Execution of Sheriff's Warrants; 2nd edition amended by Wilson et al, High Court Enforcement Association (Red Book)	High Court Enforcement Association (2004) Statutory Instruments 2004 No. 400 SUPREME COURT OF ENGLAND AND WALES The High Court Enforcement Officers Regulations 2004  High Court Enforcement Association (2011) HCEO Code of Practice		
	White book team (2018) The White Book - Rules of Supreme Court Practice Volumes 1- 3 1998 as amended www.sweetandmaxwell.co.uk/whitebook	Allinson, S. (2016) Enforcement of a Judgment; 12th Edition, Sweet and Maxwell		
	CICM (2018) HCEO Writs of Possession study guide: Oakham	High Court Enforcement Association (2004) Statutory Instruments 2004 No. 400 SUPREME COURT OF ENGLAND AND WALES The High Court Enforcement Officers Regulations 2004		
HCEO Writs of Possession	Keith, J.A. Podevin, W.B. & Claire Sandbrook (2011) The Execution of Sheriff's Warrants; 2nd edition amended by Wilson et al, High Court Enforcement Association (Red Book)	High Court Enforcement Association (2011) HCEO Code of Practice		
	White book team (2018) The White Book - Rules of Supreme Court Practice Volumes 1- 3 1998 as amended www.sweetandmaxwell.co.uk/whitebook	Allinson, S. (2016) Enforcement of a Judgment; 12th Edition, Sweet and Maxwell		

Level 5 advanced qualification in Credit Management / Credit Control and Collections Management			
UNIT STUDIED	ESSENTIAL RECOMMENDED RESOURCES	SUGGESTED WIDER READING	
Advanced Credit Risk Management	CICM (2018) Advanced Credit Risk Management study guide	Holmes, A. (2004) Smart Risk 1st ed. Capstone, Chichester ISBN: 9781841125077	
		Hopkin, P. (2013) Risk Management, Kogan Page; ISBN: 9780749468385 (Kindle ASIN: B00C9IQTNS)	
		Joseph, C. (2013) Advanced Credit Risk - Analysis and Management, 1st edition, Wiley & Sons ISBN: 9781118604915 (Kindle ASIN: B00CJ9FVGS)	
		Pettinger, R (2012) Management: A Concise Introduction , 1st edition; Palgrave Macmillan ISBN: 9780230285354	
Compliance with Legal, Regulatory, Ethical and Social Requirements	CICM (2018) Compliance with legal, regulatory, ethical and social requirements study guide	Holmes, A. (2004) Smart Risk 1st ed. Capstone, Chichester ISBN: 9781841125077	
		Hopkin, P. (2013) Risk Management, Kogan Page; ISBN: 9780749468385	
		Pettinger, R (2012) Management: A Concise Introduction , 1st edition; Palgrave Macmillan ISBN: 9780230285354	
Legal Proceedings & Insolvency	CICM (2018) Legal Proceedings & Insolvency study guide	Keay, A. & Walton, P. (2017) Insolvency Law Corporate and Personal, 4th edition, Jordan Publishing Ltd. Bristol. ISBN 9781784733094	
		Reeves, A (2014) How to Make Successful Small Claims ISBN 9781291890730	
Process Improvement - Monitor & Review Business Processes	CICM (2018) Process Improvement study guide	Boutros. T. & Cardella, J. (2016) The Basics of Process Improvement, Productivity Press, ISBN 9781498719889 (Kindle ASIN: B01EUQFXGU)	
		Harrington, H.J. (2011) Streamlined process improvement. The Breakthrough Strategy to reduce costs, improve quality, increase customer satisfaction and boost profits, New York: McGraw-Hill. ISBN: 9780071768634 (Kindle ASIN: B005EPU8WG)	
		Morgan, J. & Brenig-Jones, M. (2015) Lean Six Sigma for Dummies; 3rd revised edition Wiley, West Sussex. ISBN: 9781119067351	

Note items in italics are those that differ from the 2018 list

### Level 5 advanced qualification in Credit Management / Credit Control and Collections Management (continued)

UNIT STUDIED	ESSENTIAL RECOMMENDED RESOURCES	SUGGESTED WIDER READING	
Strategic Communications and Leadership	CICM (2017) Strategic Communications and Leadership study guide	International Subject material	
		Jones, P. (2007) Managing for performance. Delivering results through others. Harlow: Pearson Education Limited ISBN: 9780273703549 Pettinger, R (2007) Introduction to Management, 4th edition; Palgrave Macmillan ISBN: 9780230000384	
Strategic Planning	CICM (2017) Strategic Planning study guide	Gamble, J.E., Peteraf, M. and Thompson, A.A. (2015) Essentials of Strategic Management. The quest for Competitive Advantage, 4th edition for international students, McGraw- Hill Irwin ISBN: 9781259094842  Note more recent editions are US only and do not cover international subject material	
		Pettinger, R (2007) Introduction to Management , 4th edition; Palgrave Macmillan ISBN: 9780230000384  Porter, M.E. (2004) Competitive Strategy: Techniques for Analyzing Industries and Competitors , Free Press export edition ISBN: 978-0743260886 (Kindle ASIN B003YCQ8CA)	