

CICM SHEFFIELD & DISTRICT BRANCH

Annual General Meeting and Talent Acquisition and Future Recruitment in Credit Control – 23rd February 2021

Sheffield & District Branch members and guests logged into their first ever virtual branch meeting at 6.30pm, having done so with their own refreshments in hand. Branch Secretary Myron Fedak opened the meeting and handed over to guest speaker, Matt Civil of Sharp Consultancy.

Matt talked us through how the market has changed since pre-covid times and what he thinks the future will look like for credit control with more remote working and location flexibility. He took us through the onboarding process of attracting and retaining the right staff and how benefits including a CICM study support packages can assist. Following a question and answer session, where the merits of being interviewed by a robot were discussed, Matt gave us a snapshot from a recent Salary Survey looking at various credit roles.

The meeting was then handed back to Secretary Myron Fedak who opened the AGM, and dealt with the formalities of apologies, approval of the 2020 AGM Minutes, approval of the 2020 Branch Financial Report, nominations and elections of Committee members for 2021 and then a review of the 2020 branch event and plans for 2021 events. Myron concluded the AGM with thanking retiring Branch Treasurer Graham Browes for his many years of dedicated service to the branch in a number of committee roles over the years. Branch Chair, Paula Uttley, also recorded her personal thanks to Graham for his many years' service to the Branch and said that it had been a pleasure that her first task as chair in 2018 had been to nominate Graham Browes and Myron Fedak for Meritorious Service Awards, which had been awarded and so very well deserved.

The meeting was then handed back to Myron and as all official business had been concluded, the meeting was closed. Many thanks to Matthew Civil of Sharp Consultancy for his presentation, Nicola Harris for tech support and to all attending members and guests for making the evening a great success.

Author: Paula Uttley, Branch Chair